



WARRANTY

Rick's Custom Fencing & Decking

Workmanship Warranty:

Rick's Custom Fencing and Decking offers a lifetime warranty on our workmanship. If there is a problem with any project Rick's Custom Fencing and Decking has installed at your home due to our failure to properly install that product, then Rick's Custom Fencing and Decking will fix that problem. This warranty does not cover damage caused by negligence, abuse, or acts of God.

Material Warranty (Installed Product):

Lumber Products - Most lumber manufacturers offer no warranty on their products. However, Rick's Custom Fencing and Decking will warranty all lumber we sell for ninety (90) days. If the lumber you have purchased through Rick's Custom Fencing and Decking does not meet grade within ninety (90) days of your purchase, Rick's Custom Fencing and Decking will replace that lumber.***

Manufactured Products - Most materials purchased through Rick's Custom Fencing and Decking carry a manufacturer's warranty. These warranties vary from twenty (20) years up to transferable lifetime warranties. Specific details for each warranty can be obtained from your Rick's Custom Fencing and Decking sales associate or online at Ricksfencing.com/warranty-support.

Material Warranty (Products Purchased But Not Installed by Rick's):

Lumber Products - Rick's offers an exchange program for most "material only" lumber customers. Please see your Rick's sales associate for product exchange details. Rick's does not exchange lumber that has been cut, nailed, screwed, stained, painted or otherwise altered.

Manufactured Products - Most materials purchased through Rick's Custom Fencing and Decking carry a manufacturer's warranty. These warranties vary from twenty (20) years up to transferable lifetime warranties. Specific details for each warranty can be obtained from your Rick's Custom Fencing and Decking sales associate or online at Ricksfencing.com/warranty-support.

Rick's wants to know if there is ever an issue with your product so that we can make it right. Do not hesitate to reach out to us if you have questions or concerns. If you have submitted a concern and you feel it has not been thoroughly investigated or addressed, please send a detailed message to concerns@ricksfencing.com.



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